



This is the story of a group of people who share a passion for bringing quality service to the hosting industry.

A remedy for frustration



“In 1997, my business partner and I started a hosting company as a [remedy for frustration](#). We had been designing and hosting sites at various companies, and found that quality service was non-existent. When we really needed support—evenings, weekends, or at 3 AM with a deadline fast approaching—our hosts were nowhere to be found. It seemed impossible to find a great combination of service, price, and features. With that in mind we set out to build a better hosting company.”

Lou Honick
CEO and Co-founder of HostMySite

We started with service

The HostMySite support center is staffed to meet your needs 24x7x365. When you call, you are immediately connected to a knowledgeable professional who is prepared to exceed your expectations. No confusing voice menus, no hold music, no voicemail—[just the best service available](#). Call us toll-free anytime to see what we mean.

We own and operate 2 state-of-the-art Internet [datacenters](#). We don't outsource or collocate, and we're proud that our datacenters offer the best technologies for your peace of mind. Feel secure knowing that your website is protected by:

- Gigabit connectivity to multiple tier 1 carriers
- Redundant core routing powered by Cisco
- Edge security powered by Juniper Networks firewalls
- Redundant Liebert HVAC
- Powerware central UPS system
- 350 kilowatt diesel generators
- FE-25 gas fire suppression

What's your business?

HostMySite is [your partner for success](#) on the Internet. We treat your business as if it were our own and work diligently 24x7x365 to insure your Web operations are smooth, seamless, and secure. We provide [reliable and comprehensive solutions](#) so that you can focus on what you do best. Our business is hosting—what's yours?



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Plain and Simple.

We guarantee an [unsurpassed level of customer service](#) and technical support—plain and simple. Our success as a company lies in our ability to fulfill your needs. When you ask for a solution, we believe our obligation is not to determine *if* we can help, but *how* we can help. When presented with obstacles, we find a way over, around, or through, but we *do-not-stop*. We back this claim with a [30 day money back guarantee](#) on shared hosting and a [100% uptime guarantee](#) on managed dedicated servers.